

## Government organisations

More and more government organisations provide services to businesses through the Internet. Enabling them, for instance, to submit an objection or to apply for planning permission or an integrated environmental permit. eRecognition helps government organisations recognise in a secure and easy way which business they are dealing with, and whether the staff member in question is authorised to act on behalf of that business. To arrange their affairs electronically, businesses need an eRecognition token, which they can purchase from an accredited provider of their choice. To enable this, government organisations need to be connected to an eRecognition broker of their choice.

Further information:  
[www.eherkenning.nl](http://www.eherkenning.nl)

### Assurance levels

Within eRecognition, four levels of assurance are distinguished. An assurance level indicates the technical qualities of an eRecognition token (email, password, text message, token, certificate, etc.) and the manner of issuance (merely online, with or without identification, personal issuance, etc.).

Since you may differ from other government organisations in the degree of security you have opted for, eRecognition enables you to choose from four assurance levels for the identification of businesses. You can make use of a basic assurance level (1) (password and PIN code) up to a very high assurance level (4) (PKI certificate). You decide with which assurance level your service is to be obtained. The lower an assurance level is, the easier it is to apply for and use. And vice versa: it is often the case that an assurance level is proportional to the number of application actions, and consequently to the purchasing and maintenance costs for your target group. All the more reason to carefully establish the assurance level needed for your government services. It goes without saying that you also wish to keep the barriers to your electronic services provision as low as possible.

### eRecognition broker

As a government organisation you can purchase eRecognition from various accredited providers of an eRecognition broker. This party ensures that all the eRecognition tokens and authorisations issued to businesses are available for use within the electronic government service. During an eRecognition transaction, you receive the Chamber of Commerce registration

number of the business you are dealing with, as well as a pseudonym (for privacy reasons) of the person acting on behalf of that business.

### eRecognition Agreements Scheme

The eRecognition providers have been accredited (by means of the quality mark 'Accredited Provider') in compliance with the rules set down in the eRecognition Agreements Scheme. The Agreements Scheme is administered by a governance organisation, initiated by the Ministry of Economic Affairs, Agriculture and Innovation.

### Continuity

eRecognition is a public-private cooperation. On the one hand, the government initiates, directs and supervises, which ensures government organisations that eRecognition is safe to use. On the other hand, there is a free market system: the accredited providers each have their own propositions with regard to businesses (eRecognition tokens) and government bodies (eRecognition broker). Thanks to this approach, it is possible to reuse existing tokens, so that businesses (users) are not lumbered up with a multiple set of digital keys and government bodies do not have to administer tokens and authorisations themselves.

### Easy to implement

eRecognition is easy to implement as part of existing e-government service provision projects. This is due to the fact that eRecognition makes use of existing standards (including SAML, STORK). As a result, an eRecognition broker (such as a SAAS service) can

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*eRecognition is  
efficient and  
reliable*

easily work with existing front and back office applications such as those used by many government bodies.

### Benefits

The benefits of eRecognition are:

- Easy to use for businesses
- Easy to connect for government organisations
- Wide choice for government service providers and businesses
- Redundancy (optional back-up facility) in the network thanks to multiple providers
- Standardisation through the eRecognition Agreements Scheme

### Contact

On the eRecognition website you can find further information on eg.:

- providers of eRecognition brokers
- government organisations currently making use of eRecognition
- further background information on assurance levels and the eRecognition agreements scheme
- contact details for the governance organisation and providers to ask question if so desired

For further information, see:

[www.eherkenning.nl/eRecognition](http://www.eherkenning.nl/eRecognition)